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Quality Policy Statement

General Military Training Commission is a regular military body affiliated to the Commander-in-Chief of the Security Forces (President of the State of Palestine), providing training, education, military, security, and professional development services to the Palestinian Security Forces, raising their efficiency and qualifying them to enable them to perform the tasks and responsibilities assigned to them under the legislative system. GMTC is committed to responding to the requirements and needs of the security services provides training and education, scientific research services and other supporting services with high professionalism, and in accordance with its commitments to the law of service in the security sector, national policies, the strategic plan for the security sector, the organizational and functional structure and the approved job description in accordance with national standards and international standards for quality system management (ISO 2015: 9001).

In order to achieve the above, GMTC is committed to the following:

1. Applying an effective quality management system and clear methodologies to develop and improve the implemented processes and activities.
2. GMTC adheres to its obligations and responsibilities towards internal and external beneficiaries in an effective manner, and provides high-quality training and educational services to meet the final requirements, needs and expectations of the beneficiaries.
3. Adopting and implementing a planning methodology based on risk management to mitigate and reduce the expected effects of these risks.
4. Setting, reviewing and evaluating goals through periodic reviews at the strategic level at least twice a year.
5. GMTC seeks to meet the requirements and expectations of beneficiaries with high quality standards.
6. Providing and allocating all the necessary resources to meet the requirements of the quality management system and managing it with high efficiency.
7. Spreading a culture of quality and spreading awareness among officers and individuals about the integrated goals and procedures applied in GMTC through developing and improving the



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performance of officers and individuals, disseminating these processes and procedures, and training on them.

8. Adopting and implementation necessary and effective safety plans for trainees, officers and soldiers of GMTC and relevant authorities to preserve their lives.
9. GMTC is committed to continuous improvement of the quality management system, by involving all employees, suppliers, partners, service providers and all concerned parties in maintenance and operation activities to ensure the achievement of goals.
10. GMTC is also committed to adopting an effective system to monitor the various activities and processes related to the quality of the final outcomes and result of educational and training services, and to ensure compliance with the required service standards and specifications.

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